

As a result of the extraordinary situation experienced over the last few months, we must adapt to this new situation, following the recommendations of the competent authorities and the World Health Organisation, but above all by providing general and sectoral training on the post-Covid19 situation in the tourism sector.

We would like to inform you that all the staff members of Albamar Apartments have carried out this training to be fully prepared. Below, we would like to indicate some of the measures or actions carried out in the different areas of our establishment:

#### **STAFF**

- Training of all staff members on general and sectorial hygiene and prevention measures.
  - Staff members equipped with Personal Protection Equipment (PPE)
  - Social distancing measures between customers and staff members
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#### **RECEPTION**

- Disinfection of shared items after each use: POS terminal, magnetic keys, etc.
  - Availability of hydro-alcoholic gel for customers
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#### **APARTMENTS**

- Thorough cleaning and disinfection of the apartments, with suitable disinfectants, in accordance with a cleaning plan
  - Bedding and towels washed at more than 60 degrees
  - Special attention to equipment with a high level of use or contact (taps, hangers, remote controls...)
  - The rooms will be left vacant between stays for the time necessary to disinfect them correctly
  - Use of ozone cannon to finally purify the air of the apartment, after being disinfected
  - Cleaning and disinfection of the cleaning trolleys after each shift
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#### **COMMON AREA**

- Thorough cleaning and disinfection of common areas by increasing their frequency
  - Indications of position on the floor, by means of stickers or posters.
  - Spots with hydro-alcoholic gel dispensers
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#### **SWIMMING POOL**

- Dealy cleaning and disinfection.
- The swimming pool has a water treatment system by means of chlorination, guaranteeing its disinfection.